

# Provider Group – Joint Job Evaluation Job Fact Sheet <u>Job #232 – Medical Device Reprocessing Worker &</u> Purchasing Clerk

PLEASE PRINT

#### Section 1 - INTRODUCTION

**Purpose:** 

This section provides general direction for completing the Job Fact Sheet and is further supplemented by the additional instructions set out in the remaining sections of this Job Fact Sheet.

The collection of accurate, complete, up-to-date and gender neutral job information is essential to, and forms the basis of, the job evaluation process.

This Job Fact Sheet (JFS) provides a format and serves as a questionnaire designed to describe a job, to capture the skill, effort and responsibility normally required in the work, and to record the conditions under which it is usually carried out. The JFS focuses on **CURRENT** job content and requirements. **THIS IS NOT AN APPRAISAL OF AN INDIVIDUAL'S PERFORMANCE ON THE JOB.** 

Please read the JFS carefully, and complete each section. Throughout the JFS examples are requested and are important as you describe the job. Provide additional information on the back blank pages of this document, additional job holder comments can be recorded in Section (16) on page 25, or attach additional pages if necessary.

#### SUPERVISOR - STEPS TO FOLLOW:

- 1. a. New Job: complete Job Review Request Form (JRRF), complete a proposed JFS and proposed Job Description.
  - b. Forward all documents to your Human Resources representative.
- 2. DO NOT CHANGE EMPLOYEE'S RESPONSES.

#### **EMPLOYEE - STEPS TO FOLLOW:**

- 1. Please read the JFS carefully, and complete each section. If you find that some questions do not relate to your job, please write in "not applicable".
- 2. The information you provide should relate to the job content as it currently exists. When reviewing your duties and responsibilities, ensure that you consider the entire job cycle (activities that regularly occur in a one-year period).
- 3. Group submissions are encouraged for employees doing the same or very similar job duties.
- 4. It is suggested that you complete Sections 6 through 15 before completing Sections 4 and 5. The "Sample Key Activities" (see Appendix A) may assist you in completing Section 5.
- 5. Once you have completed the JFS and if you have not already submitted a JRRF, please complete and forward both documents to your Human Resources representative. Keep a copy of all documentation for your records. Please complete the Signatures Section (17) on page 25.
- 6. Your immediate Out-of-Scope Supervisor (Supervisor) will review your completed JFS and add comments at the end of each section.
- Please keep in mind that, although you are the employee(s) doing the job, what is being described are the current responsibilities of the job not how well you are performing these tasks and responsibilities. It is important that you concentrate only on providing the facts about the job and its responsibilities.

Purpose:	This section gathers information regarding the organization	n in which your job functions.
•	e Chart below: rite in the <b>Provincial JE Job Title of the position</b> – <b>not</b> the name of	f the person currently in the job.
T	itle of your immediate Out-of-Scope Supervisor	SUPERVISOR'S COMMENTS – ORGANIZATIONAL WORK CHART
		Are the responses to this question:   Complete  Do you agree with the responses:  Yes  No
Title of	f your immediate Supervisor (if different than above)	COMMENTS ( <u>must</u> be completed if "Incomplete" or "No" is selected):
	Your current Provincial JE Job Title	Supervisor's Initials:
Your cur	rrent Provincial JE Job Number:	Supervisor 5 Initials.
Provincia	l JE Job Titles that report directly to you (if applicable)	

Section	on 3 – JOB IDE	NTIFICATION						
	Purpose:	This section g	athers basic identifying	g material so we can keep to	rack of comp	leted Job Fact She	eets.	
Provid	de your name and	d work telephone r	number(s) for contact pu	rposes. For group JFS submi	ssions, please	note the name and	telephone number(s) of	the contact person.
			single employee, or co	ntact person for group JFS sul	omission (ON	ILY COMPLETE A	A GROUP SUBMISSIO	N IF ALL EMPLOYEES
Name	( <b>Print</b> ):						Employee No.:	
Work	Telephone:			E-Mail Address:				
Saska	tchewan Health	Authority/Affiliate	:					
Facili	ty/Site:				Departm	ent:		
See Se	ection 18 on page	e 28 for signatures						
Provi	ncial JE Job Title	»:					Date:	
Provii	ncial JE Number	:		Office use or	ıly:	JEMC No.	M	
Section	on 4 – JOB SUM	IMARY						
	Purpose:	This section of	lescribes why the job e	xists.				
Briefl	y describe the ge	eneral purpose of the	nis job: Cleans/sterilize	s/distributes surgical instrum	ents/equipme	ent/linens. Orders	supplies and maintains	inventory levels.
▶Thi	nk about what yo	ou would say if sor	neone approached you a b Title) exists to" or	and asked you about your job. "The ( <u>Job Title</u> ) is responsible	e for"			
SUPE	ERVISOR'S CO	MMENTS – JOE		· * * * * * * * * * * * * * * * * * * *	******	******	< * * * * * *	
Are t	he responses to	this question:	☐ Complete	☐ Incomplete	COMM	ENTS ( <u>must</u> be con	mpleted if "Incomplete	e" or "No" is selected):
Section 4 – JOB SUMMARY  Purpose: This section describes why the job exists.  Briefly describe the general purpose of this job: Cleans/sterilizes/distributes surgical instruments/equipment/linens. Orders supplies and maintains inventory levels.  Tips:  Consider "Why does this job exist?" and "What is this job responsible for?"  Think about what you would say if someone approached you and asked you about your job.  You may wish to begin with: "The (Job Title) exists to" or "The (Job Title) is responsible for"  *********************************								
							Supervisor's In	itials:

#### 5 – KEY WORK ACTIVITIES

Purpose: This section describes the key activities, duties and responsibilities of the job.

Consider the full range of job duties or responsibilities undertaken over the year. Summarize these in rough form before completing this section.

Group the job duties or responsibilities that are related and summarize them in a phrase, at the top of each box (e.g., counseling and patient education, preventative maintenance, community involvement). Estimate (to the nearest 5%) the percentage of time per year spent on each key work activity summarized in the section(s) below. Most jobs can be described in three to five key work activities.

The total of all key work activity sections should equal but not exceed 100%. For example: ½ day every day per year = 50%; 3 months per year = 25%; 2½ weeks per year = 5%.

After summarizing each key work activity, provide details or examples that describe the related job duties or responsibilities. If using abbreviations, acronyms or technical terminology, please initially explain their meaning.

- Don't get lost in detail in describing the duties and responsibilities. Use clear verbs about things that are done in connection with each one. Avoid using a gender biased wording (i.e. he or she) in describing the work.
- It is important that the **whole job** be described, not just a particular dimension or a special project.

The "Sample Key Activities" (see Appendix A) may assist you in completing this section.

#### Key Work Activity A: Sterile Processing Duties

#### **Duties/Responsibilities:**

- ♦ Disposes of sharps and non-reusable supplies.
- ♦ Disassembles instruments/equipment.
- ♦ Cleans/sanitizes items manually or in washers (e.g., ultrasonic, washer, sanitizer).
- ♦ Performs preventative maintenance and inspects instruments/equipment for alignment or damage.
- ♦ Removes mineral deposits from equipment.
- ♦ Identifies all instruments/equipment and determines proper cleaning methods/cleaning solutions.
- ♦ Sorts instruments.
- ♦ Cleans, packages and stores tray items.
- ♦ Reassembles instruments/equipment prior to bundling or sterilization.
- ♦ Orders and folds linen for sterile bundles/trays.
- ♦ Utilizes correct packaging and techniques (items and sets must be prepared in the same way each time).
- ♦ Performs various sterilization techniques (e.g., autoclaves, flash sterilization).
- ♦ Monitors Quality Control of washers and autoclaves.
- ♦ Maintains sterilization records.
- ♦ Controls and tests performance of solutions/chemicals and maintains records.

Are the responses to this question:	☐ Complete	☐ Incomplete
Do you agree with the responses:	☐ Yes	□ No
COMMENTS (must be completed if	'Incomplete" or	"No" is selected):
S	upervisor's In	itials:

SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES

Section 5 – KEY WORK ACTIVITIES (cont'd)	CUREDVICODIS COMMENTS. VEN WORK ACTIVITIES
Key Work Activity B: <u>Purchasing</u>	SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES
<ul> <li>Duties/Responsibilities:</li> <li>Orders/receives medical and surgical supplies.</li> <li>Completes purchase orders, codes invoices, tracks back orders and credits.</li> <li>Forwards invoices and purchase orders to the Finance Department.</li> <li>Maintains inventory control/supply orders.</li> <li>Corresponds with vendors regarding new products, new pricing and substituted items.</li> <li>Provides input into budget.</li> <li>Obtains price quotes, product data, samples and delivery information for supplies, services, and repairs (e.g., meets with vendors).</li> <li>Processes monthly expenditure reports for departments.</li> <li>Performs inventory counts and maintains computerized inventory systems.</li> <li>Updates supply lists.</li> <li>Maintains current records regarding requisitions, vendor information, contract information, capital purchases and general product information/catalogues.</li> <li>Arranges for repairs of instruments/equipment.</li> </ul>	Are the responses to this question:   Complete Incomplete  Do you agree with the responses:   Yes No  COMMENTS (must be completed if "Incomplete" or "No" is selected)  Supervisor's Initials:
Key Work Activity C: Related Key Work Activities  Duties/Responsibilities:  Pick up and deliver contaminated or sterile supplies/re-stock.  Maintains records.  Maintains order and cleanliness of work area.  Sets up case carts.  Maintains and repairs equipment.  Transports equipment and supplies.  Maintains and cleans departmental equipment.  May show others how to perform tasks or duties by familiarizing new employees with the work area and processes.  Performs clerical duties (e.g., answer telephone, file, fax, scan, photocopy).  Performs data entry.	SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES  Are the responses to this question:   Complete Incomplete  Do you agree with the responses:   Yes No  COMMENTS (must be completed if "Incomplete" or "No" is selected)  Supervisor's Initials:

Key Work Activity D:	SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES
outies/Responsibilities:	Are the responses to this question:   Complete Incomplete
	Do you agree with the responses:
	COMMENTS (must be completed if "Incomplete" or "No" is selected):
	Supervisor's Initials:
ey Work Activity E:	SUPERVISOR'S COMMENTS – KEY WORK ACTIVITIES
nties/Responsibilities:	Are the responses to this question:   Complete Incomplete
	Do you agree with the responses:  Yes  No
	COMMENTS (must be completed if "Incomplete" or "No" is selected):

#### **Section 6 – DECISION-MAKING**

Purpose: This section provides a series of situations that may be encountered on the job requiring decision making before taking action.

For each situation, please indicate the response that most appropriately describes your job. Provide examples where requested. Add any additional examples under "Other".

Example: if the job requires you to follow specific instructions/procedures most of the time, check the box under "Most of the time" and give examples. If the job requires you to modify established methods often, check "Often".

(a)	In this job, do you (check all responses that apply)	Almost never	Sometimes	Often	Most of the time
	Follow specific instructions/procedures, use well-defined methods or use established guidelines to achieve desired end results.  Example: <i>Departmental procedures, card systems</i>				X
	Modify or change established department methods and procedures, but stay within program or legislative boundaries.  Example: Sterile trays and bundles may be modified to meet specific requests		X		
	Develop new solutions to diverse and complex problems with conflicting requirements because there are no guidelines.  Example:				

When there is a situation you have not come across before, do you (check all responses that apply)	Almost never	Sometimes	Often	Most of the time
Immediately ask the supervisor/leader what to do				X
Ask co-workers for help in deciding what to do				X
Read manuals and figure out what to do			X	
Decide with your supervisor what to do			X	
Check guidelines and past practices			X	
Decide what to do based on your related experience			X	
Get advice with problems from management and/or other sources (e.g. supplier, consultants)				X
Other (specify):				

(c)	To what extent are the decision-making requirements of this job guided by others (check all responsed provide examples)	nses that apply	Almost never	Sometimes	Often	Most of the time
	Immediate supervisor				X	
	Example:				Λ	
	Others in own program/department				X	
	Example:				Λ	
	Others within the SHA/Affiliate		<b>T</b> Z			
	Example:		X			
	Departmental Management			<b>T</b> 7		
	Example:			X		
	Specialists / Clinical Experts			X		
	Example:			21		
	Senior Management		X			
	Example:					
	Other					
	Example:					
the re	**************************************		-			
			Super	rvisor's Init	ials:	

	Purpose:	This section gathers information on the minimum level of completed formal education required for the job.
•		um level of completed schooling or formal training would be necessary for a new person being hired into this job? This does not reflect the education ve, but what is the typical minimum requirement of the job.
•		<b>nimum</b> level of completed schooling or formal training should include all classroom, laboratory, practicum, clinical, or apprenticeship, etc., time require uation or certification.
	(i) High	School: Grade 10 Grade 11 Grade 12 S
	(ii) Techn	ical/Vocational/Community College: 1 year  2 years  3 years  3
	Specia	Ty (Do not use abbreviations): Medical Device Reprocessing Technician – Certificate of Achievement (24 weeks/212 hours)
		sed Trades: 1 year  2 years  3 years  5 years  5 years  5
	(iv) Unive	rsity: 3 years  4 years  Masters
	Specia	Ty (Do not use abbreviations):
	Is any Provin	ncial, National or professional certification mandatory?   Yes   No
	10 411) 110 / 11	Tes 2.10
	If yes, please	specify and provide the name of the licensing / certification / registration body (do not use abbreviations):
	If yes, please	e specify and provide the name of the licensing / certification / registration body (do not use abbreviations):
ı		e specify and provide the name of the licensing / certification / registration body (do not use abbreviations):  unal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program:
1	What additional Specify (Do	anal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program:  not use abbreviations):
)	What additional Specify (Do	onal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program: not use abbreviations): diate computer skills
)	What addition Specify (Do  ◆ Interme  ◆ Account	onal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program: not use abbreviations): diate computer skills ting skills
)	What addition Specify (Do  Interme Account Ability to	onal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program: not use abbreviations): diate computer skills
)	What addition Specify (Do  ◆ Interme  ◆ Account  ◆ Ability t  ◆ Commu	onal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program: not use abbreviations): diate computer skills ting skills to work independently
•	What addition  Specify (Do  Interme  Account  Ability t  Commu  Organiz	anal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program: not use abbreviations): diate computer skills ting skills to work independently nication skills ational skills sonal skills
	What addition  Specify (Do  Interme  Account  Ability to  Commu  Organiz  Interper	anal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program:  not use abbreviations):  diate computer skills  ting skills  to work independently  nication skills  ational skills  sonal skills  **********************************
J <b>PE</b> I	What addition Specify (Do  Interme Account Ability to Commu Organiz Interper	onal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program:  not use abbreviations):  diate computer skills  ting skills  to work independently  nication skills  ational skills  **********************************
JPEI	What addition  Specify (Do  Interme  Account  Ability to  Commu  Organiz  Interper  RVISOR'S CO  e responses to	anal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program:  not use abbreviations):  diate computer skills  ting skills to work independently nication skills ational skills sonal skills  **********************************
JPEI	What addition Specify (Do  Interme Account Ability to Commu Organiz Interper	onal special skills, training, or licenses are needed to perform the job? Indicate the length of the course/program:  not use abbreviations):  diate computer skills  ting skills to work independently nication skills ational skills sonal skills  **********************************

Purpose		ection gathers information d experience and/or on-th			ed for a job. Relevant experience may include previous job-
	imum relevant ut the requirem		r to and/or ( <b>b</b> ) on-the-jo	b, that is required for a n	ew person with the education recorded in Section 7 to acquire the skil
For part	(b), ask yoursel		red to learn new tasks a	nd responsibilities or to d	adjust to the job? If so, how much?" n 7, Education and Specific Training.
Required	d previous relate	ed job experience (do not in	nclude practicum or a	pprenticeship if covered	l in Section 7 – Education and Specific Training)
Non	e	6 months	1 year	3 years	5 years
Up to	o 3 months	9 months	2 years	4 years	Other (specify)
	e the experience previous experi	requirements gained on profence.	evious jobs here or else	where needed to prepare	for this job:
Average	time required of	on the job to learn and/or ad	ljust to this job:		
☐ 1 mo	onth or fewer	6 months	⊠ 1 year	3 years	
☐ 3 mo	onths	9 months	2 years	Other (specify)	)
Describe	e the tasks and r	esponsibilities that need to	be learned in order to sa	atisfy the requirements of	f this job:
		s on the job to become fam ar with department policies		l disassembly of instrum	ents, gain product knowledge and utilization, purchasing practices
EDVICAD 1		*******	******	*******	*******
		S – EXPERIENCE		COMMENTS (m	ust be completed if "Incomplete" or "No" is selected):
-	es to the questi	_ •	☐ Incomplete		
ou agree wi	th the response	es: Yes	□ No		

Section	n 9 – INDEPEN	DENT JUDGEN	MENT							
	Purpose:	This section a	gathers information	on the extent to which	h the job exercises independent action.					
			n, but to varying dego serve as a guide.	rees. Some jobs are hig	thly structured and have many formal procedures, while others require exercising judgement or					
			provided to this job. thers and direct supe		om rules, instructions, established procedures, defined methods, manuals, policies, professiona					
(a)	To what extendirecting action		ntrol its own work a	s opposed to being guide	ed by influences such as rules, procedures, policies, supervisory presence or instructions					
	Please check	the answer that	most closely repres	ents expected job requ	irements.					
	Most job r	equirements (to th	ne extent possible) a	re set out within structur	re and rules and/or readily understood schedules to guide job tasks/duties required.					
	Some restrictions apply, but the control over setting work priorities and pace of work is contained within the job.									
	☐ There are minimal restrictions, leaving significant control over the work being carried out within the scope of the job.									
	Other (plea	ase explain):								
(b)	To what extent does this job exercise judgement to determine how the work is to be done?									
	Please check	Please check the answer that most closely represents expected job requirements.								
					t. Example:					
		<b>,</b> 1	•	, ,	•					
	Work may	present some un	usual circumstances	that require judgement	or choices to be made. Example:					
	♦ Vend	or/product issues	3							
	☐ Work pres	sents difficult cho	ices or unique situat	ions that require judgen	nent. Example:					
			•							
arm-	DIWGODIG GO				****************					
SUPE	RVISOR'S CO	MMENTS – IND	EPENDENT JUD	GEMENT	COMMENTS (must be completed if "Incomplete" or "No" is selected):					
Are tl	ne responses to t	he question:	☐ Complete	☐ Incomplete						
Do yo	u agree with the	responses:	☐ Yes	□ No						
					Supervisor's Initials:					

#### Section 10 – WORKING RELATIONSHIPS

Purpose: This section gathers information on the typical contacts or working relationships <u>necessary</u> in doing the job.

What are the typical contacts or working relationships **necessary** in doing this job? For each contact listed, determine the purpose of the contact and **check off all that apply** in the chart below. **Do not include contact with employees you supervise.** 

#### **Purpose of Contact:**

- A No exchange
- **B** Exchange of factual or work-related information
- **C** Explanation and interpretation of information or ideas
- **D** Discussion of problems with a view to obtaining consent, cooperation and/or coordination of activities
- E Counseling
- **F** Secure cooperation of others for the development of services, programs, policies or agreements on behalf of the Program / Department
- **G** Negotiation of service and / or supply agreements

		Che	eck of	OF OF Of all to	hat aj	pply	
	A	В	C	D	E	F	G
Employees in the same department		X	X	X			
Employees in another department/site (specify)		X	X	X			
Students		X					
Supervisor / supervisors of programs / departments or services		X	X	X			
Clients / patients / residents		X	X				
Family of clients / patients / residents		X	X				
Physicians		X	X	X			
Business representatives		X	X				
Suppliers / contractors		X	X				
Volunteers	X						
General Public	X						
Other health care organizations or agencies	X						
Professional organizations / agencies	X						
Government departments	X						
Social Service establishments	X						
Community Agencies	X						
Police and Ambulance		X	X				
Foundations	X						
Others (specify)							

# Section 10 – WORKING RELATIONSHIPS (cont'd)

Questions (b) to (k) that follow provide a series of situations that may be encountered in your job. Please provide the response that fits best for each situation. Provide examples or specify where requested.

ноч	V OFTEN DOES YOUR JOB REQUIRE YOU TO:	Almost never	Sometimes	Often	Most of the time
<b>(b)</b>	Have to tell people things they <u>DO NOT</u> want to hear?				
	Other employees		X		
	Client / patients / residents / families	X			
	The general public	X			
	Other (specify)				
(c)	Have contact with very upset or very angry:				
	<ul> <li>Clients / patients / residents / families (not other workers)</li> </ul>	X			
	Outside groups (not other workers)	X			
	General public	X			
	Other employees	X			
	<ul> <li>Management</li> </ul>	X			
	<ul> <li>Physicians</li> </ul>	X			
	<ul><li>Other (specify)</li></ul>				
(d)	Have contact with extreme / special needs clients / patients / residents?				
	Specify:				
(e)	Talk with clients / patients / residents to:				
	<ul> <li>Get information from them</li> </ul>		X		
	■ Inform them		X		
	<ul> <li>Counsel them</li> </ul>				
	<ul> <li>Devise mutual goals / objectives with them</li> </ul>		X		
	<ul> <li>Check on their progress</li> </ul>	X			
<b>(f)</b>	Talk with families to:				
	<ul> <li>Get information from them</li> </ul>		X		
-	■ Inform them		X		
•	<ul> <li>Counsel them</li> </ul>				
	<ul> <li>Devise mutual goals / objectives with them</li> </ul>		X		
	<ul> <li>Check on their progress</li> </ul>	X			
(g)	Talk with physicians to:				
	Get information from them		X		
	■ Inform them		X		
	Devise mutual goals / objectives with them	X			

# Section 10 – WORKING RELATIONSHIPS (cont'd)

HOV	W OFTEN DOES YOUR JOB REQUIRE YOU TO:	Almost never	Sometimes	Often	Most of the time
(h)	Talk with general public to:				
	Provide information	X			
	Respond to questions	X			
	Make presentations	X			
(i)	Talk with other employees to:				
	■ Get information from them		X		
	■ Inform them		X		
	■ Counsel / <i>persuade</i> them	X			
	■ Give them advice on work procedures		X		
	■ Get advice from them on work procedures		X		
	<ul> <li>Get cooperation from other parts of the organization on projects and programs</li> </ul>		X		
	<ul><li>Other (specify)</li></ul>				
(j)	Talk to vendors, contractors, consultants, government agencies and other external groups or organi	izations to:			
	<ul> <li>Get information from them</li> </ul>			X	
	<ul> <li>Confer with peer professionals</li> </ul>			X	
	■ Inform them		X		
	<ul> <li>Arrange for services</li> </ul>			X	
	Devise mutual goals / objectives with them	X			
	■ Lead meetings	X			
	Check on their progress		X		
	Other (specify)				
(k)	Other (specify):				
	**************************************		or "No" is s	elected):	1
	sponses to the question:   Complete Incomplete				
u agi	ree with the responses:				
		Supe	rvisor's Init	tials:	

#### Section 11 – IMPACT OF ACTION **Purpose:** This section gathers information on the likelihood of impact of action occurring when carrying out the duties of the job. Consider the responsibility for actions, resources and services, and the extent of the losses. When carrying out your job duties and responsibilities, what is the likelihood of your actions having an impact or an outcome on the following? Such effects are typical and not considered as carelessness, willful neglect or extreme circumstances. Injury or discomfort of others Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Improper sterilization of equipment may cause infection control issues. Embarrassment in public, client / patient / resident, families, business or employee relations Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Improper sterilization of equipment may cause serious risk of infection. Delays in processing or handling of information or in the delivery of services Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Improper inspection or assembly of equipment may cause delays in procedures. Actions which impact on departmental / site / agency / SHA / Affiliate operations Is an impact likely? Yes No $\square$ If yes, please provide an example(s): • Failure to process specialized equipment may result in delays to subsequent services. Damage to equipment / instruments Is an impact likely? Yes $\boxtimes$ No If yes, please provide an example(s): • Failure to process equipment may result in delays to subsequent services. Loss of or inaccurate information Is an impact likely? Yes No $\square$ If yes, please provide an example(s): ♦ Improper documentation may result in inaccurate inventory control. Financial losses including withdrawal of commitment or withholding of funds Is an impact likely? Yes No $\square$ If yes, please provide an example(s): • Improper record keeping may result in inaccurate billing or inventory shortages. Other -Is an impact likely? Yes No $\square$ If yes, please provide an example(s): \* SUPERVISOR'S COMMENTS - IMPACT OF ACTION **COMMENTS** (must be completed if "Incomplete" or "No" is selected): **Incomplete** Complete Are the responses to the question: ☐ Yes □ No Do you agree with the responses:

Supervisor's Initials:

#### Section 12 – LEADERSHIP/SUPERVISION

Purpose: This section gathers information on the requirements to supdirection to enable them to carry out their job.	pervise others, lead others and / or provide functional guidance or technical
Leadership refers to the requirements of the job to supervise others, lead others carry out their job. <b>Do not include clients / patients / residents.</b>	s, provide functional guidance or provide technical direction to enable other employees to
Specify any jobs or work group as appropriate, under one or more of these cate	egories. Check all that apply and provide examples.
	Examples
Familiarize new employees with the work area and processes	Staff
Assign and/or check work of others doing work similar to yours	
Lead a project team, prioritize tasks, assign work, monitor progress to achieve planned outcome(s)	
Provide functional advice / instruction to others in how to carry out work tasks	Staff
Provide technical direction as an expert in a field in order for others to carry out their primary job responsibilities	
Provide input to appraisal, hiring and/or replacement of personnel	
Coordinate replacement and/or scheduling of employees	
☐ Supervise a work group; assign work to be done, methods to be used, and take responsibility for all the group	
☐ Supervise the work, practices and procedures of a defined program	
☐ Supervise the work, practices and procedures of a department	
Provide counseling and/or coaching to others	
Provide health promotion / outreach (teaching / instruction)	
Other (specify)	
**************	***************
UPERVISOR'S COMMENTS – LEADERSHIP/SUPERVISION	
are the responses to the question:	COMMENTS ( <u>must</u> be completed if "Incomplete" or "No" is selected):
Oo you agree with the responses:	
	Supervisor's Initials:

#### Section 13 – PHYSICAL DEMANDS

Purpose: This section gathers information on the physical effort and for the accurate hand/eye or hand/foot coordination required on a regular basis in your job.

- (a) What **physical effort** is required on a **typical** basis for your job? Please provide examples that are applicable to your job.
  - Duration means individual periods of **uninterrupted time** (except for scheduled breaks) i.e. how long you have to perform the activity each time.
  - Frequency means **how often** each activity occurs within the day.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100\% (due to simultaneous activities).** 

Place a checkmark in the chart below indicating the duration, frequency and weight of the activity. Only indicate weight where applicable.

**Light weight** – up to 9 kg / 20 lbs

Occasional – means the activity occurs once in a while – less than 50% of the time

**Medium weight** – over 9 kg / 20 lbs

**Regular** – means the activity occurs often – between 50% - 75% of the time

**Heavy weight** – over 23kg / 50 lbs

Frequent – means the activity occurs every day – over 75% of the time

Exertions that are infrequent or that are not typical of the performance of the job should not be considered.

	DURATION		FREQUENC	Y	WEIGHT
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent	Light, Medium, Heavy (specify)
Sorting, e.g., instruments	10 – 25%			X	L
Packaging, labeling, wrapping	15%			X	L
Distributing/delivering	10%			X	L – H
Walking	40%			X	L
Pushing/pulling	10 – 25%			X	M – H
Crouching/bending/reaching	5%		X		L – H
Standing	25%			X	L – H
Washing	20%			X	L – M
Restocking shelves	10%		X		М
Computer operation	30%			X	

#### Section 13 – PHYSICAL DEMANDS (cont'd)

- Does your work require **accurate hand/eye or hand/foot coordination**? Please provide **examples** that are applicable to your job.

  Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).** 
  - **Examples**: keyboard skills, repairing fine instruments/equipment; floor polishers; folding laundry; mechanical; plumbing; giving injections; dispensing oral medications; lawn mowers; sorting mail; electrical; driving; drafting; using long-handled tools such as mops and shovels; stocking shelves; positioning patients and equipment; carpentry.

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

Occasional

- means the activity occurs once in a while – less than 50% of the time

- means the activity occurs often – between 50% - 75% of the time

- means the activity occurs every day – over 75% of the time

	DURATION		FREQUENC	Y
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent
Walking pushing/pulling carts	40%			X
Lifting heavy items	50%			X
Stocking carts/shelves	10%			X
Reaching/bending	10%			X
Unpacking supplies	10%			X
Inspecting, assembling, wrapping medical equipment, instruments, and bundles	15%		X	
Computer operation	30%			X
Disassembling, washing instruments	25 – 50%			X

SUPERVISOR'S COMMENTS – PH	YSICAL DEMAND	OS	COMMENTS (must be completed if "Incomplete" or "No" are selected):
Are the responses to the question:	☐ Complete	☐ Incomplete	COMMENTS ( <u>must</u> be completed if Incomplete of No are selected):
Do you agree with the responses:	☐ Yes	□ No	
			Supervisor's Initials:

#### Section 14 – SENSORY DEMANDS

Purpose: This section gathers information on the frequency and duration of sensory demands required by your job.

(a) What **Visual Effort** is required on a **concentrated** basis in your job? Please provide **examples** that are applicable to your job.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).** 

Duration means individual periods of **uninterrupted time** (except for scheduled breaks) – i.e. how long you have to perform the activity each time.

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

Frequency means **how often** each activity occurs within the day or week.

Occasional – means the activity occurs once in a while – less than 50% of the time

- means the activity occurs often – between 50% - 75% of the time

- means the activity occurs every day – over 75% of the time

	DURATION	FREQUENCY		
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent
Computer operation	30%			X
Checking instruments, linens and equipment for cleanliness and damage	50%			X
Checking bundles and expiration dates	50%			X
Assembling trays, instruments, and instrument sets	10 – 30%			X
Reading instructions (pic sheets, computer print outs, and order lists)	30%			X
Check autoclave data and watch for wet packs	15%			X
Inventory – documenting incoming and outgoing supplies	10%		X	
Loading/unloading carts	10%			X
Ordering supplies	10 – 25%		X	

#### Section 14 – SENSORY DEMANDS (cont'd)

(b) Does your job require that you **Listen Attentively**? Please provide **examples** that are applicable to your job.

Indicate the duration of time that the activity is present during the normal workday or shift (e.g., for an 8 hour shift – 6 hours = 75%; 4 hours = 50%; 2 hours = 25%; 1 hour = 12%; 1/2 hour = 6%). **Percentages may not add up to 100% (due to simultaneous activities).** 

Place a checkmark in the chart below indicating the frequency of occurrence over a year.

- **Examples:** taking dictation, counseling; negotiating; taking minutes of meetings; taking telephone messages; operating a switchboard; alarm systems; mechanical/equipment sounds; taking directions or instructions; observing clients/patients/residents.
- Duration means individual periods of **uninterrupted time** (except for scheduled breaks) i.e. how long you have to perform the activity each time.
- Frequency means **how often** each activity occurs within the day or week.

Occasional – means the activity occurs once in a while – less than 50% of the time

Regular – means the activity occurs often – between 50% - 75% of the time

Frequent – means the activity occurs every day – over 75% of the time

	DURATION	FREQUENCY			
ACTIVITY EXAMPLES	Approximate % of time/day	Occasional	Regular	Frequent	
Telephone	20%			X	
Following instructions and direction	10%			X	
Equipment/sterilizer sounds	10 – 25%			X	

ection 14 – SENSORY DEMANDS	s (cont'd)		
) Must attention be shifted free	quently from one job de	etail to another?	
Examples: keyboarding and	answering the telephor	ne; dictatyping; repairin	ng and listening to equipment
Yes 🖂 N	о		
If yes, please give examples	:		
♦ Telephones, stat orders/	requests and listening	to equipment	
			***************
PERVISOR'S COMMENTS – S	ENSORY DEMANDS	S	COMMENTS (must be completed if "Incomplete" or "No" are selected):
re the responses to the question:	☐ Complete	☐ Incomplete	
you agree with the responses:	☐ Yes	□ No	
			Supervisor's Initials:

#### **Section 15 – WORKING CONDITIONS**

Purpose: This section gathers information on the undesirable or disagreeable environmental conditions or hazards under which the job is carried

out.

(a) Are you exposed to some degree of unpleasantness in the day-to-day activities of your job? Check all conditions that apply to you, and indicate only one of "occasional", "regular", or "frequent".

Occasional – means the condition occurs once in a while – less than 50% of the time

Regular – means the condition occurs often – between 50% - 75% of the time

Frequent – means the condition occurs every day – over 75% of the time

CONDITION (specify if applicable)	Occasional	Regular	Frequent
Blood / body fluids	X		
Chemical substances (specify)	X		
Cold	X		
Congested workplace			
Dust			
Extreme temperature			
Foul language			
Grease			
Head lice			
Heat	X		
Inadequate lighting			
Inadequate ventilation			
Insects, rodents, etc.			
Interruptions		X	
Isolation			
Latex			
Moisture	X		
Mold			
Multiple deadlines		X	
Noise		X	
Odor		X	
Oil			
Radiation exposure (specify)			
Second-hand smoke			
Soiled linens			
Steam		X	
Transporting or handling human remains			
Travel			
Vibration			
Other (specify)			

#### Section 15 – WORKING CONDITIONS (cont'd)

(b) Is there some degree of exposure to hazards in the day-to-day activities of your job? Check all hazards that apply to you, and indicate only one of "occasional", "regular", or "frequent".

Occasional – means the condition occurs once in a while – less than 50% of the time

Regular – means the condition occurs often – between 50% - 75% of the time

Frequent – means the condition occurs every day – over 75% of the time

CONDITION (specify if applicable)	Occasional	Regular	Frequent
Abusive clients			
Blood / body fluids	X		
Chemical substances (specify):	X		
Traveling in inclement weather			
Excessive / unpredictable weights		X	
Exposure to infectious disease (specify)	X		
Extreme noise			
Faulty / inadequate equipment			
Personal injury	X		
Personal safety at risk due to isolation			
Radiation exposure (specify)			
Sharp objects		X	
Small aircraft			
Steam		X	
Verbal and/or physical abuse			
Violence			
Working from heights	X		
Other (specify)			

Sectio	on 15 – WORKING CONDIT	IONS (cont'd)		
(c)	Do you have to take certain precaution(s) normally taker		wear protective clothin	ng to avoid a work injury? (Check one and provide an explanation or example of the type of
	Yes 🖂	Vo 🗌		
	Please explain your answer:			
	<ul> <li>Personal Protective Equ</li> <li>Transfer, Lifting, Repo</li> <li>Workplace Hazardous</li> </ul>	sitioning (TLR)	System (WHMIS)	
SUPE	ERVISOR'S COMMENTS – V			*******
	he responses to the question:	☐ Complete	☐ Incomplete	COMMENTS ( <u>must</u> be completed if "Incomplete" or "No" are selected):
	ou agree with the responses:	☐ Yes	☐ No	
				Supervisor's Initials:

e	add any additional information o	comments and reference the specific JFS section and	d question as appropriate.	
tior	n 17 – SIGNATURES			
	Single job submission:	NAME: (Please Print Legibly):		
			DATE:	
	SIGNATURE:			
	SIGNATURE:  Group submission (NAMES O		print your name, then sign:	
	SIGNATURE: Group submission (NAMES O	F EMPLOYEES DOING THE SAME JOB). Please	print your name, then sign:  SIGNATURE:	
	SIGNATURE:  Group submission (NAMES O NAME:  NAME:	F EMPLOYEES DOING THE SAME JOB). Please	SIGNATURE:	
	SIGNATURE: Group submission (NAMES O NAME: NAME:	F EMPLOYEES DOING THE SAME JOB). Please	SIGNATURE:  SIGNATURE:  SIGNATURE:	
	SIGNATURE:  Group submission (NAMES O  NAME:  NAME:  NAME:  NAME:	F EMPLOYEES DOING THE SAME JOB). Please	SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE:	
	SIGNATURE:  Group submission (NAMES O  NAME:  NAME:  NAME:  NAME:  NAME:	F EMPLOYEES DOING THE SAME JOB). Please	SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:  SIGNATURE:	
	SIGNATURE:  Group submission (NAMES O  NAME:  NAME:  NAME:  NAME:  NAME:  NAME:	F EMPLOYEES DOING THE SAME JOB). Please	SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE: SIGNATURE:	

Section 18 – OUT-OF-SCOPE SUPERVI	ISOR'S COMMENTS						
Please add any additional information or comments and reference the specific JFS section and question as appropriate.							
Immediate Out-of-Scope Supervisor							
Name: (Please print legibly)		<u></u>					
Signature:							
Job Title:		<u></u>					
Description							
Department:							
Work Phone Number:							
E-Mail Address:		<u></u>					
Date:							
240.		<u>—</u>					

# Appendix A Sample Key Activity Summary Statements

#### A

- Accounting
- Accounting operation
- Activities and events
- Administration and communication
- Administration duties
- Administrative activities
- Administrative functions
- Administrative procedures
- Administrative support to executive levels
- Admission, discharges and transfers
- Analysis and detection of epidemics
- Assessment and diagnosis
- Assists with training programs

# B

- Budget activities
- Budget administration
- Budget and financial management
- Budget and professional development
- Budget and unit administration
- Budget management
- Budget preparation and control
- Budget unit administration

# C

- Carpentry functions
- Cleaning designated areas

- Cleaning functions
- Clerical duties
- Clinical and patient pastoral services
- Clinical nursing practice
- Clinical pharmacy
- Clinical practice
- Clinical services
- Coding and abstracting
- Collaboration and Education
- Committee and coordination activities
- Committee and professional development
- Committee involvement
- Committee participation
- Committee representation
- Committees and communication
- Committees and community liaison
- Committees and meetings
- Communication and coordination
- Communications and public relations
- Community involvement
- Community resources and liaison
- Compiling reports and statistics
- Consultation
- Consultation and collaboration
- Consultation and program development
- Consultation with team
- Contact with medical staff
- Contact with vendor representatives
- Continuing education

- Control and allocation of beds
- Control of expenditures and government regulations
- Coordination and communication
- Coordination of health services functions
- Coordination of internal and external health care professionals
- Counseling
- Counseling and patient education
- Counseling, treatment and referrals

# D

- Daily accounts receivable functions
- Department and administrative activities
- Department management
- Development of departments
- Development of nursing education programs
- Development of quality assurance programs
- Diagnosis
- Discharge planning
- Dispensing drugs and monitoring patient profiles
- Drug distribution
- Drug selection and information services

# $\mathbf{E}$

Education

JE: Revised Dec 19/06

- Education (non patient)
- Education and research
- Education consultant
- Education program implementation
- Educational and professional development
- Emergency procedures
- Enforces security, fire and safety regulations
- Equipment testing
- Evaluates radiographs for quality
- Evaluation

# F

- Financial and department planning
- Financial management
- Financial systems and controls
- First aid
- Food distribution
- Food preparation
- Food service and nutritional services

# G

General office duties

# H

- Health records and quality assurance
- Hospital management
- Housekeeping activities
- Human resource and budget management
- Human resource functions
- Human resources management

#### ]

- Installations
- Investigations

# L

- Laboratory Aide functions
- Laboratory technical functions
- Labour relations functions
- Laundry operations
- Lawn and garden maintenance
- Life safety programs and services

#### $\mathbf{M}$

- Mail and filing
- Maintains directory and files
- Maintains inventory control
- Maintenance and administration
- Maintenance and cleanliness
- Maintenance and committee work
- Maintenance and trouble shooting
- Maintenance of equipment
- Maintenance of records
- Maintenance of telephone and records
- Management of department
- Management of Health Records Department
- Management of laboratory
- Management of systems contractors and suppliers
- Management of the library
- Management of volunteers
- Materials management programs
- Media relations
- Medical management

- Menu board maintenance
- Mobilization and transporting of patients
- Monitors entry and exit of visitors/patients in and out of hospital

#### N

- Narcotic and controlled drugs
- Narcotic control drug audit
- Nursing care processNutritional and dietary assessment

# $\mathbf{O}$

- Occupational therapy program
- Ongoing health program administration
- Operates cash register
- Ordering supplies
- Ordering supplies and inventory
- Orientation
- Orientation of new staff
- Other secretarial functions

# P

- Painting functions
- Participation in committees
- Patient care
- Performs electrical circuit installations and completes electrical change requests
- Performs laboratory test procedures
- Performs preventative maintenance
- Performs radiographic examinations
- Pharmacy budget and committees
- Pharmacy functions
- Physiotherapy program
- Planning and organizing

JE: Revised Dec 19/06

- Planning and organizing carpentry activities
- Planning and organizing of daily painting activities
- Planning and organizing plumbing activities
- Planning and unit administration
- Plant maintenance
- Plant operations
- Play therapy
- Plumbing functions
- Policy and procedure development
- Preparation of annual budgets
- Prepares and writes programs
- Processing of doctors orders
- Production reports and records
- Professional development
- Professional growth
- Professional standards
- Program development
- Protection of hospital building and premises
- Provides assistance to departments on request
- Provides information and Library Services
- Provides physical care to patients
- Psycho-social assessment and counseling
- Public inquires
- Public relations
- Pulmonary function testing
- Purchasing activities

# Q

- Quality assurance and audit
- Quality assurance and maintenance of equipment
- Quality assurance/control
- Quality control and preventative maintenance

# R

- Receipt and delivered items
- Reception and telephone
- Receptionist functions
- Recording and monitoring results
- Releasing information
- Repairs and maintenance to equipment
- Report production
- Reporting and communication
- Reporting and documentation
- Reporting the test results
- Reports and records information required by nursing staff
- Research
- Research and education
- Research into hospital activities
- Respiratory care
- Responds to incoming/outgoing telephone calls and inquires
- Reviewing test results

# S

- Scheduling and coordination activities
- Scheduling and processing

- Scoring and interpretation
- Secretarial functions
- Selects, acquires and organizes library materials
- Social work functions
- Sterile product preparation
- Strategic planning
- Supervises activities
- Supervises technicians
- Supervision
- Surveillance of nursing units
- Systems development process
- Systems planning and maintenance

#### T

- Teaching and education
- Telephone and reception
- Test administration
- Testing procedure
- Therapeutic counseling and treatment
- Training
- Transcription of medical reports

### U

- Unit administration
- Unit management
- Unit nursing specialized activities
- Unit/technical management

# $\mathbf{W}$

• Word processing and typing function

JE: Revised Dec 19/06